

About the Invited Contributors

Dr. Jon Boyle is the program manager for the NASA Academy of Program and Project Leadership (APPL) at Arctic Slope Regional Corporation Management Services (ASRCMS), responsible for all products and services produced by the academy as well as strategic relationships for the program. Dr. Boyle teaches knowledge management at Virginia Tech, where he earned his doctorate. He also holds an MA from George Mason University and a MED from Boston University. He has served as a U.S. Army officer and worked with many organizations during his career, including General Electric, Hewlett Packard, the National Aeronautics and Space Administration, the Department of Energy, and the Department of Education. Dr. Boyle resides in northern Virginia with his wife Allyson and sons Christopher and Zachary.

Dr. Maureen L. Hammer joined the Virginia Department of Transportation (VDOT) in November 2003 as knowledge management officer. The division includes the Knowledge Management Office, the Transportation Research Library, and the Technology Transfer program. Dr. Hammer has also served as the knowledge management administrator for the Virginia Retirement System and corporate librarian for the Montana Power Corporation, as well as holding several library and information technology positions in academic and health services organizations. She has a master's in library science from Emporia State University and a PhD in organization and management from Capella University. Her dissertation focused on the role of tacit knowledge networks in a state agency.

Dr. Edward J. Hoffman is the director of the NASA Academy of Program and Project Leadership (APPL). In this capacity, he is responsible for providing the leadership in supporting NASA's project people and teams in a variety of areas, including curriculum, consulting services for project teams, e-learning and automated project tools, knowledge sharing, and research in project management. Dr. Hoffman has published numerous articles on project management and leadership in modern organizations. Dr. Hoffman holds a doctorate, a master of arts, and a master of science degree from Columbia University in New York.

Mr. Anthony Maturo is the deputy director of the NASA Academy of Program and Project Leadership (APPL). As deputy director, Mr. Maturo is responsible for the procurement and financial position of the academy, as well as the career development of the NASA project practitioner community. He is also responsible for the management of contract arrangements and daily operations. Mr. Maturo holds two master of arts degrees in school administration and psychology from Southern Connecticut State University, a master of arts degree in guidance from the University of Bridgeport, and a bachelor of arts in education from Keene State College. He resides in Washington, D.C., with his wife Nancy.

Ms. Susan L. Nappi is responsible for the development, implementation, and oversight of knowledge capture activities for C-E LCMC's global workforce, over 8,000 civilians, military personnel, and contractors. A graduate of the College of New Jersey (magna cum laude) with a degree in business administration–marketing, she also holds a masters of science in management degree from Florida Institute of Technology (summa cum laude). Ms. Nappi's recognitions include the Department of the Army Superior Civilian Service Award, the Department of the Army Commander's Award for Civilian Service, four Department of the Army Achievement Medals for Civilian Service, and recognition in 2003 and in 1992 as one of C-E LCMC's Ten Outstanding Personnel. She is also the recipient of the U.S. Army 2002 Nick Hoge Award for her essay "Transforming Business Processes: The War the Civilian Workforce Wages and Why They Need Knowledge Management to Win It."